

TELSTAR™ Has a Simple Mission:

BE A **MARKET LEADER** by consistently exceeding our **CUSTOMER'S** expectations; providing **BEST OF BREED TECHNOLOGY SOLUTIONS** & making technology an **ASSET** not a Problem. **WE** make technology integrate seamlessly with **YOUR BUSINESS**. As **YOUR TECHNOLOGY PARTNER**, we work hand-in-hand to support **YOUR GROWTH** while growing with you. We continually communicate with, and learn from **CUSTOMERS** to improve our Products and Services. We will keep to the **HIGHEST STANDARDS** of today and tomorrow's technology, to ensure **YOU, OUR CUSTOMER**, always have the **BEST TECHNOLOGY** and **SERVICES** at **YOUR FINGERTIPS**.

WE plug YOU in...
so the POWER OF OUR TECHNOLOGY is
at YOUR fingertips...

We seek innovative solutions to business challenges and use superior products and outstanding service to fill those needs. As a minority-owned, veteran-owned firm located in Boise and Idaho Falls, our extensive 30 year track record of effectively providing responsive, streamlined Staff Augmentation Support Services through Strategic Teaming Partnerships gives us the depth of experience and robust resources to provide:

ON DEMAND I.T. SERVICES & PRODUCTS

BUSINESS SUPPORT SERVICES

- Local and national technical resources that provide IMMEDIATE SOLUTIONS and capacity for growth
- Establish goals, objectives, scope, time & budget
- Optimize Inputs
- On-Site Training
- Staff Augmentation
- Project Management

NETWORK SERVICES & PROGRAMMING

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| <ul style="list-style-type: none"> • Consultations regarding soundness, efficiency & security • Network Security & Risk Assessment • Help-Desk Support • Assurance of network operability • Data back-Up • Conversions from PC-Based, Fat-Client Systems to Web-Based, Thin-Client Systems | <ul style="list-style-type: none"> • Hardware & software testing • Maintenance monitoring • Coordinate installation & set-Up • Logging & resolution of network issues • Support from Network-Certified Engineers • System integration solutions |
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PROGRAMMING

- Custom Programming
- On-Site Training
- Warranty & Guarantee Programming
- Program application and development
- Software modification to meet YOUR specific Needs

FIELD SUPPORT

- On-Site technical support from Hardware/Software Technicians
- On-Site presence available daily, as required

QUICK RESPONSE TO ISSUES AND PROBLEMS



- Inventory tracking and recording
- Site and centralized reporting
- Aid for regulatory compliance

- RapidRestore™ Data Backup Services
- Disaster Recovery & Archiving
- Multi-OS Compatibility
- Encrypted backup of servers, workstations & laptops

WE put the POWER in
YOUR hands with customized
staffing & solutions

TelStar's experienced, well-trained and versatile temporary business support personnel and field staff include **network-certified engineers, hardware/software technicians and programmers**. We CONTINUALLY improve our staff through additional education and training. We offer warranty and guarantee programming to our clients and **MAKE SURE YOUR software works to fit YOUR particular needs and systems**. Also, we use accepted **Total Quality Management and advanced data-processing methods**.

WE propel YOUR
DEVELOPMENT
and GROWTH

TelStar delivers powerful, disciplined control of your IT capital. We provide a fusion of products and experience, cutting-edge staff augmentation systems & unsurpassed Business Support Personnel Resources that not only meet the requirements of your company, but will propel its development and growth.

YOU...CAPITALIZE & PROFIT

Our clients are the proof!
 Once our clients experience the **POWER** of TelStar, they **CONTINUE** to utilize our advanced systems & partnerships. We service military, government, public enterprise & private corporations.